Cardholder Readiness

PaymentNet® Migration

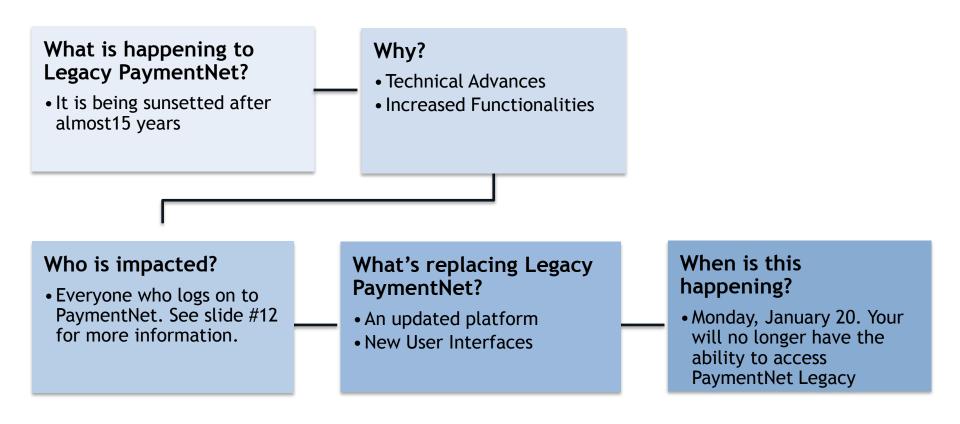




What Cardholders Need to Know to Result in a Successful Migration



Why Change to a New Platform?



...and then what happens?

Similar Processes

Easier Navigation

Enhanced Support Options

Increased Functionality and Features

What is New in PaymentNet?

NEW for CARDHOLDERS

Feature	Notes
Register Computer	Each computer must be registered
Log Off	System will log off after 15 minutes of non-activity and/or 8 hours of activity
Message Pane	Items Awaiting Your Action
Splitting Transactions	New Add and Delete functionality when editing splits

What has Changed in PaymentNet?

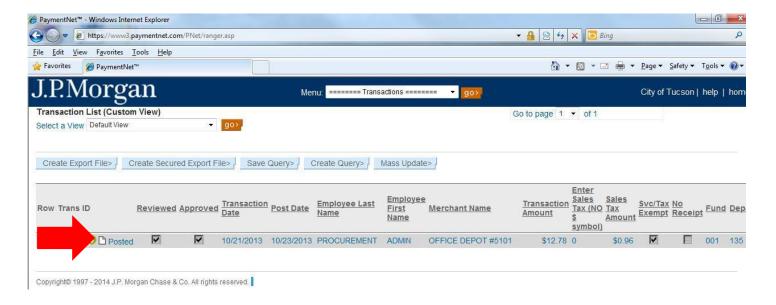
CHANGES for CARDHOLDER

Feature	Notes
Welcome Page (Home Page)	Modularized with Icons
Addendum Detail	Level II and III automatically populate
<u>Splitting Transactions</u>	Reconcile and Approve at the Line Item Accounting Level vs Transaction Level. Can be further divided by number of units, percentage or dollar amount.
Line Item Detail Icons	Only Addendum Details and Dispute Status Icons
Date Formats	Displays in mm/dd/yyyy
Statements	Available 48 hours after billing cycle ends
Statements	Maximum 40 pages per PDF file
Report Format	Optimized Excel format is available for some reports

What is NO Longer Available in PaymentNet?

NO LONGER AVAILABLE for CARDHOLDERS

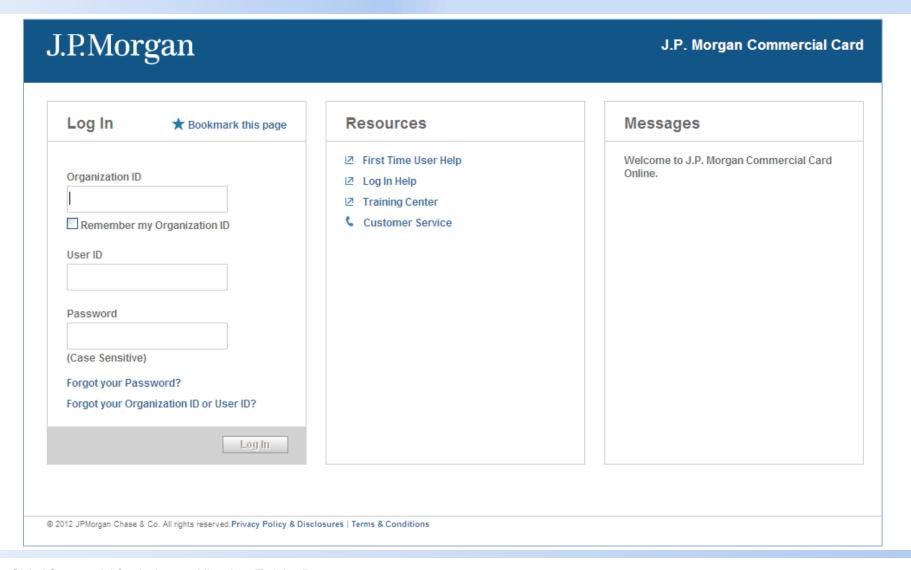
Feature	Notes
Reports	No MS Word Option
Notes Icon	No longer Visible on Transaction List



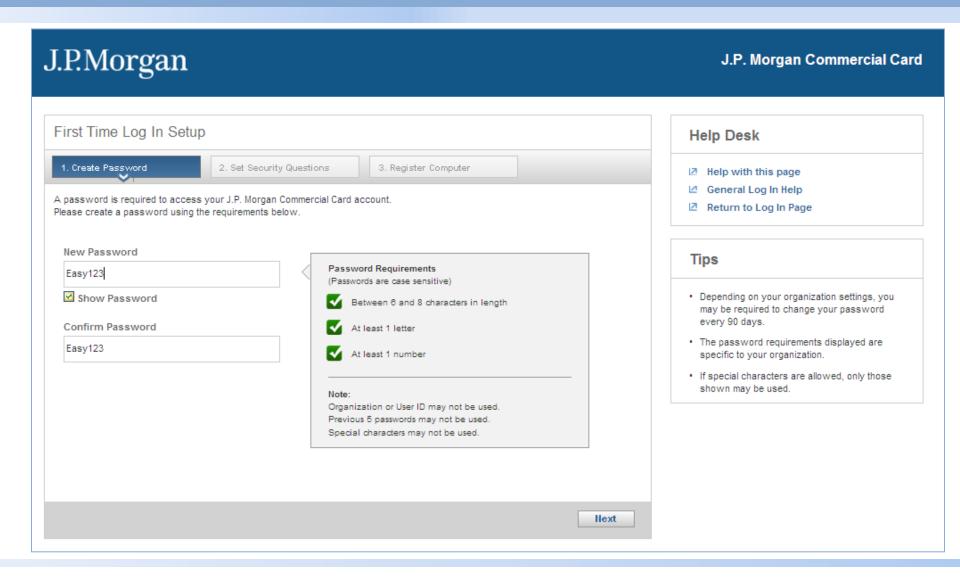
Navigating within PaymentNet®

Log In - Passwords - Machine Registration

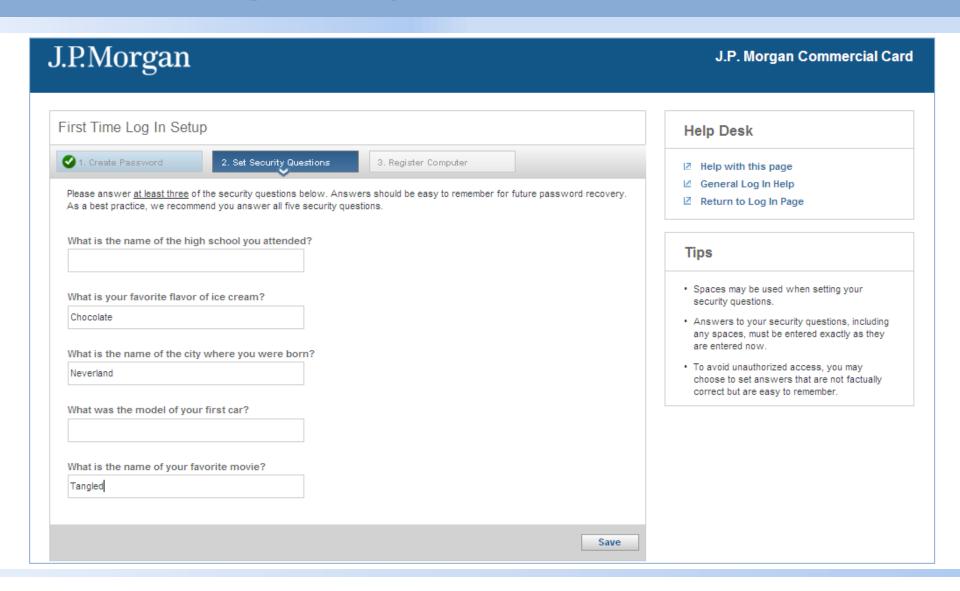
Log In for the First Time



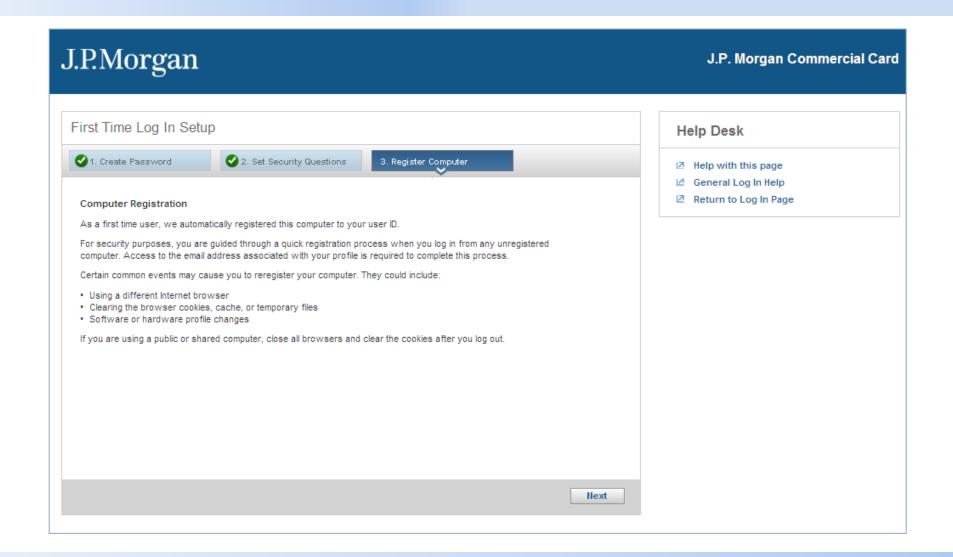
First Time Log In Setup



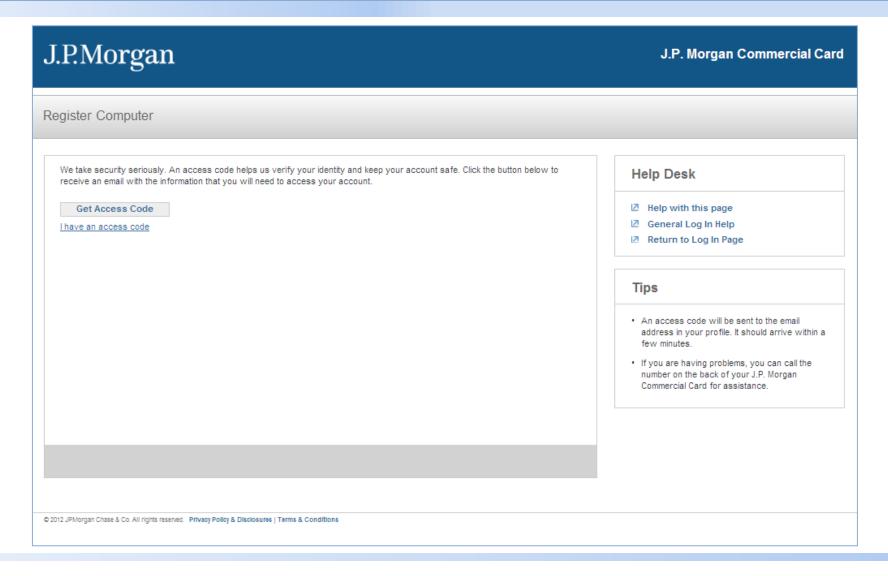
First Time Log In Setup



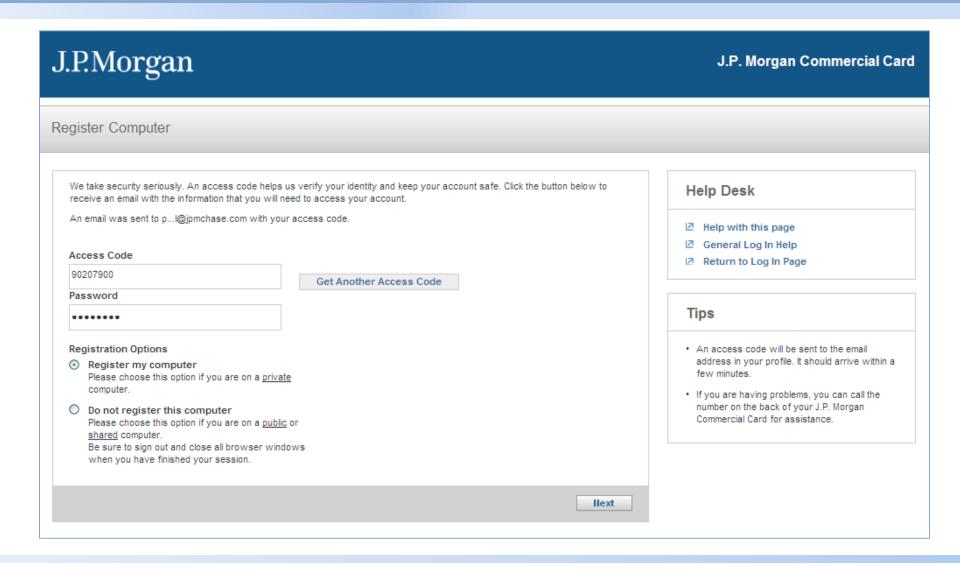
First Time Log In Setup



Log In from Unregistered Computer



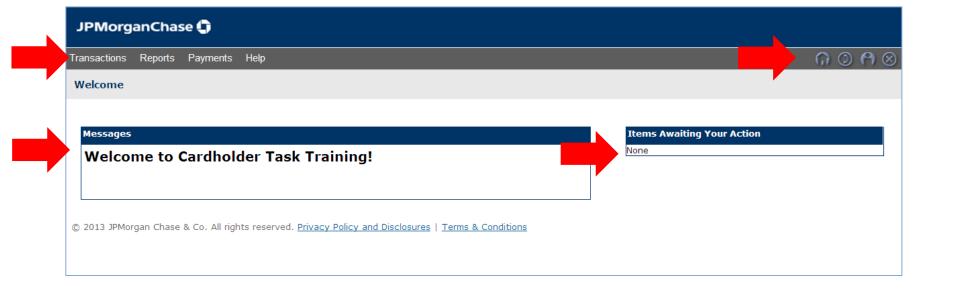
Log In from Unregistered Computer



Welcome

Home Page

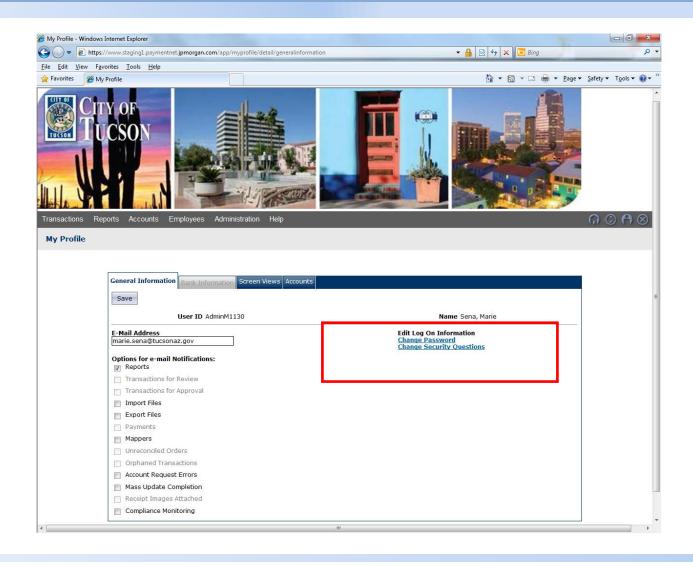
The Welcome Screen



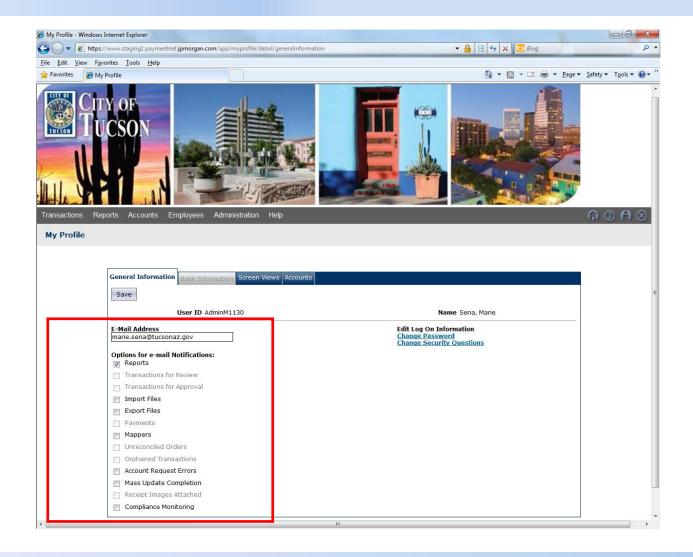


General Info - Screen Views - Accounts

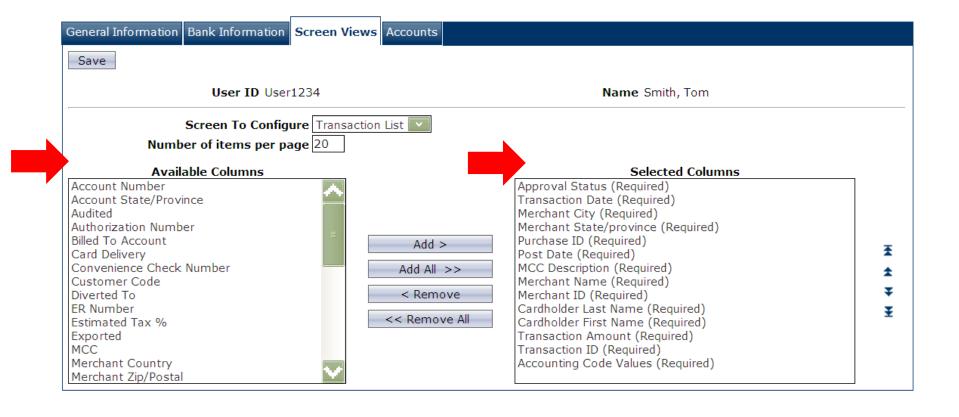
Change Password and Security Questions



Enable Email Notifications



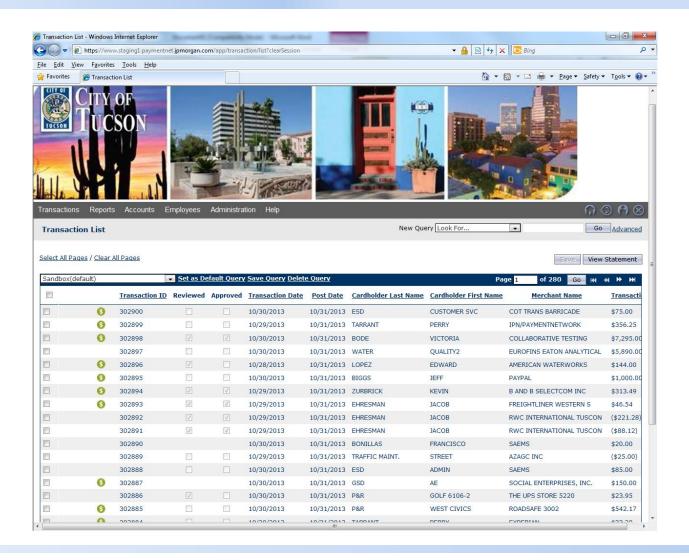
My Profile > Screen Views Tab



My Profile > Accounts Tab

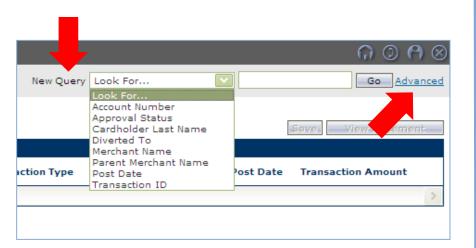


Manage Transactions from Transaction List Screen

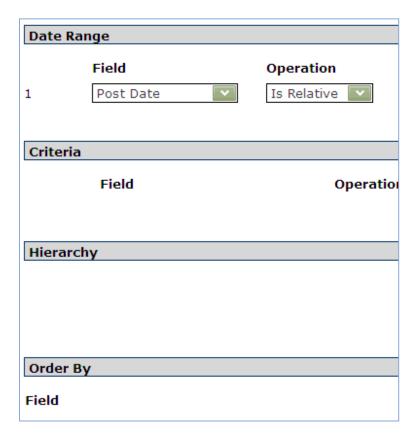


Query Options

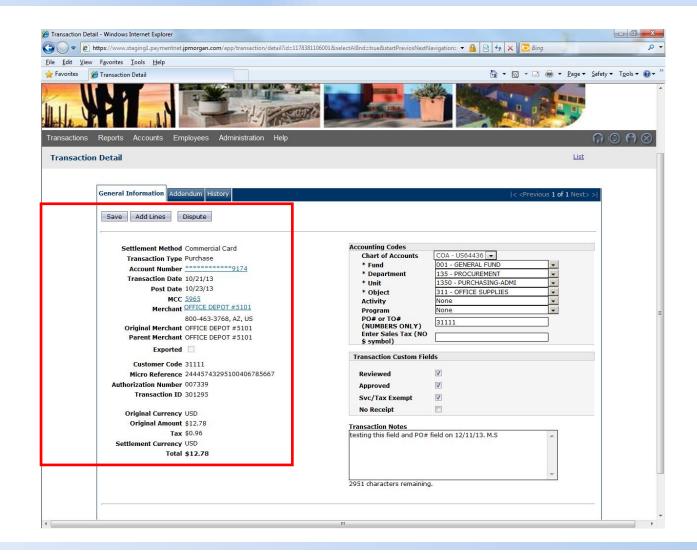
Quick Query



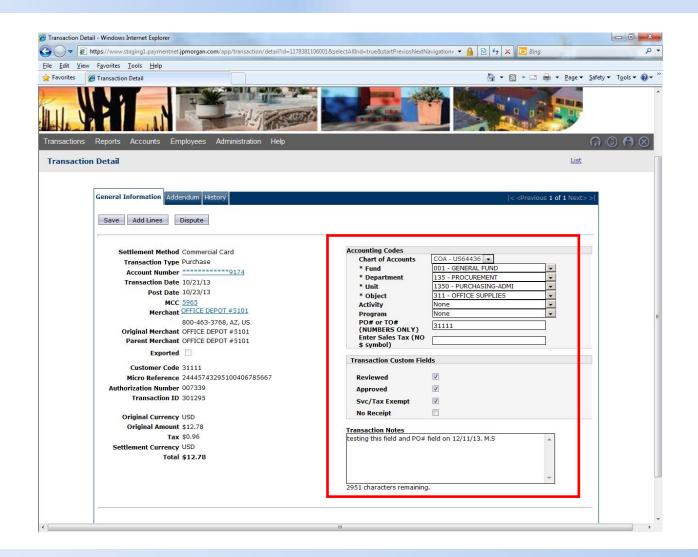
Advanced Query



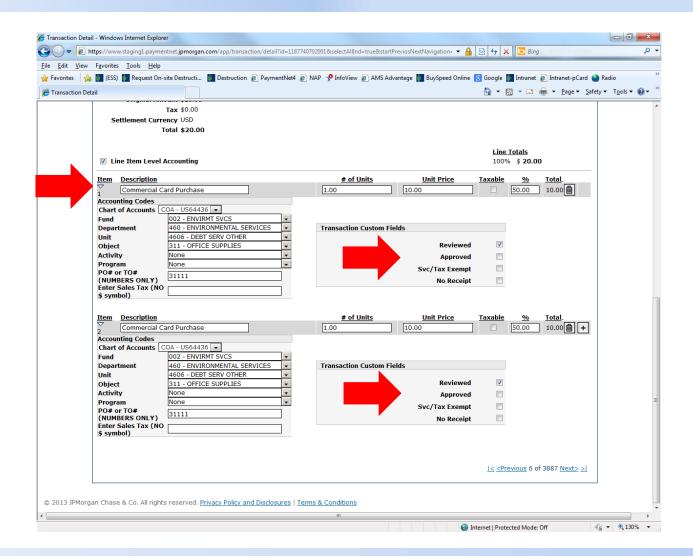
Transaction Detail > General Information Tab



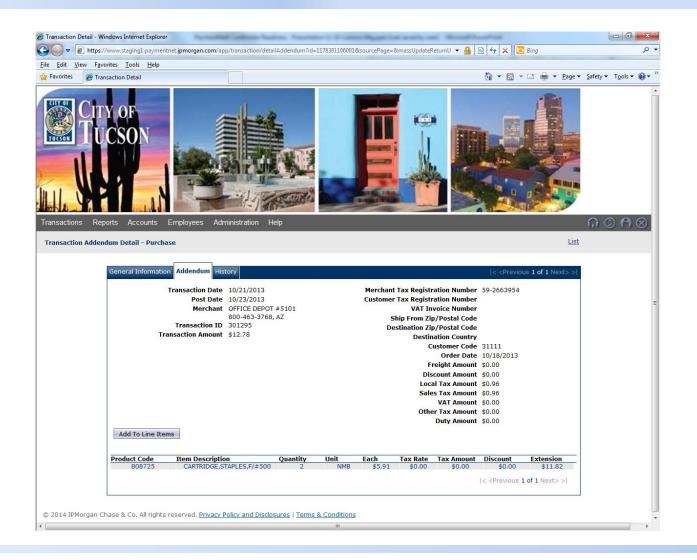
Transaction Detail > General Information Tab



Accounting Codes by Line Item Level



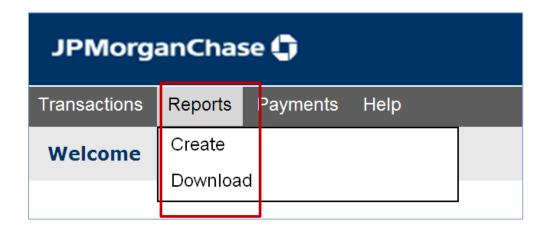
Transaction Details > Addendum Details



Reports Module

Create - Download

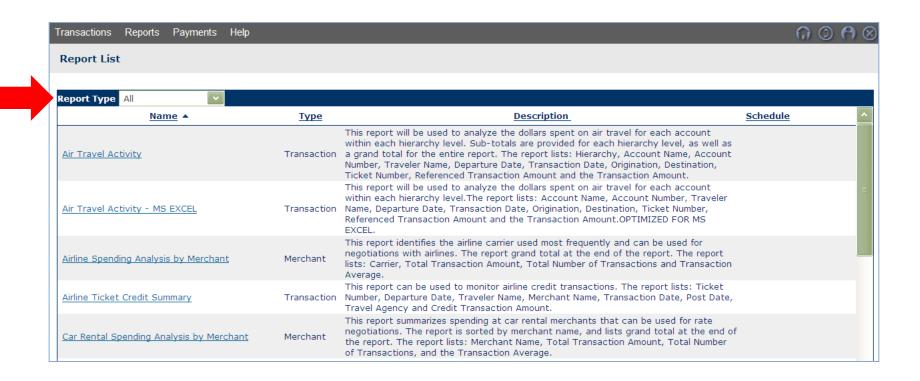
Report Submenus



Create populates the **Report List** screen which is the starting point for creating or scheduling reports.

Download populates the **Downloads** screen which displays all processed and scheduled reports and is also the place where files can be downloaded or deleted.

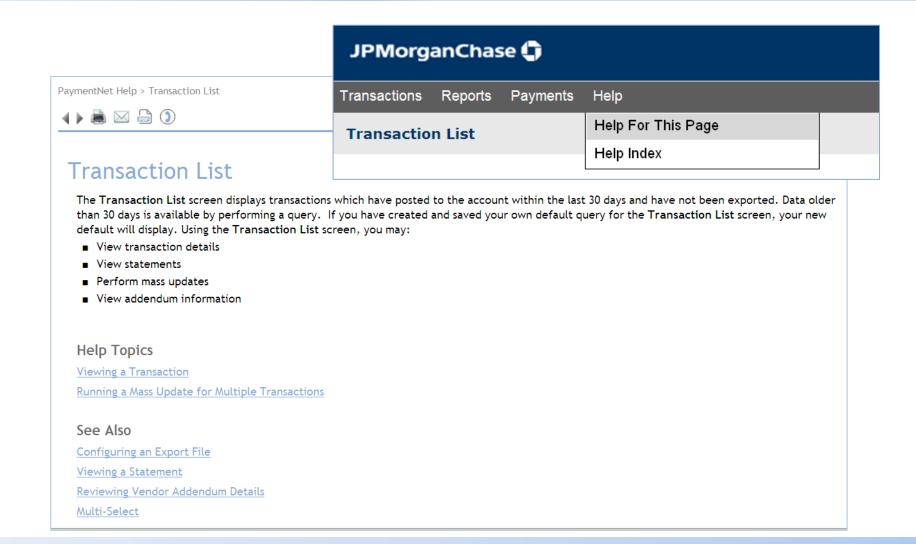
Reports



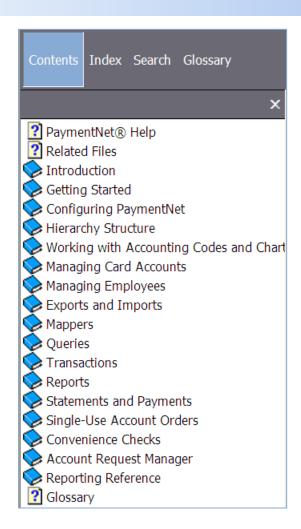
Help Module

Help for this Page - Help Index

Help for this Page - Transaction List Page

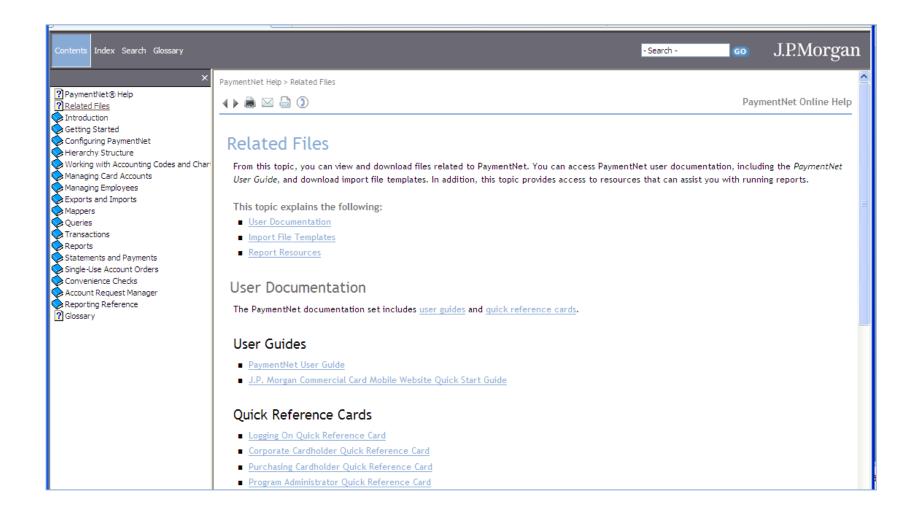


Help Index





Help Screen Contents Display



24/7 Link to Online Help

https://www.paymentnet.jpmorgan.com/help/PaymentNet4.html